WNOC-RRCC

WASHINGTON & NORTHERN ORANGE COUNTIES REGIONAL RESPONSE COMMAND CENTER



ORGANIZATIONAL REPORT - APRIL 21, 2020

<u>Supporting the State and Local</u> <u>Homelessness Response</u>

We remain committed to assist in the management and care for our homeless and other vulnerable populations.

- Worked with DCF to re-house shelter guests and GA Voucher recipients
- Prepared and distributed 3 meals per day to all guests
- Ongoing collaboratation with AHS, DCF, OEO, the Good Samaritan Haven, and several other local orgs. to safely manage emergency housing sites in Central VT
- Connecting residents to support services and resources
- Managing the procurement, preparation and distribution of all meals
- Assessing clients through coordinated entry process

Working with Central Vermont Medical Center in Mind

We have aggressively pursued actions to minimize hospital surge, including but not limited to:

- Managing the health and safety of emergency homeless and General Assistance shelters in the region
- Sourcing & procuring critical PPE equipment and other supplies for health care workers
- Connecting citizens to necessary resources and services to help them thrive and stay out of the hospital
- Disseminating and relaying COVID-19 safety information to the public

WNOC-RRCC BY THE NUMBERS

23,288 # of Meals Served to

795 # of Meals Served Daily

271 # of People
Currently Housed

of Shelter Units

of Emergency
Housing Facilities

550 # of Face Coverings Procured

682 # of Volunteer Hours to Date

900+ # of Volunteers in Network

Community Call Center Interactions since 4/3/20

55+ # of community partner collaborations in progress

of Days in Operation

3 # of ICS Staff Members

Reinforcing Vermont
State COVID-19
Response Directives and

Amplifying Local Efforts

- Actively promoting important infection prevention and control practice as directed by the Office of the Governor and the Dept. of Health
- Implementing the CDC/VDH guidelines to develop safety protocols for specific settings, such as food volunteer preparation and distribution
- Working closely with local volunteer groups and community organizations to maximize results
- Communicating local and state information across multiple mediums to create fluidity in knowledge and connection to local resources

WNOC-RRCC OVERVIEW

Mission

WNOC-RRCC seeks to bolster local and state response efforts and influence community connectedness to ensure fluidity in knowledge and ease of access to support systems.

Who We Are

WNOC-RRCC is a unified community response of local social service organizations from THRIVE, Central Vermont's Accountable Community for Health group.

Upon a request of local assistance from the Dept. of Health and the Homeless Response Task Force, members of THRIVE quickly and effectively operationalized WNOC-RRCC as the working arm of the THRIVE collaborative.

Since March 23, WNOC-RRCC has been affiliated with the Dept. of Health, State Emergency Operations Center, Central Vermont Medical Center, and countless other state and local partners.

What Does WNOC-RRCC Stand For?

Technically, Washington and Northern Orange Counties Regional Response Command Center. But here is what it means to us! We pronounce our name as "WIN-OCK-ROCK."

WIN = we will succeed in our efforts!

OCK = connector language, a symbol of our response

ROCK = a nod to our Central VT heritage! #BarreRockSolid!

Operation Model:

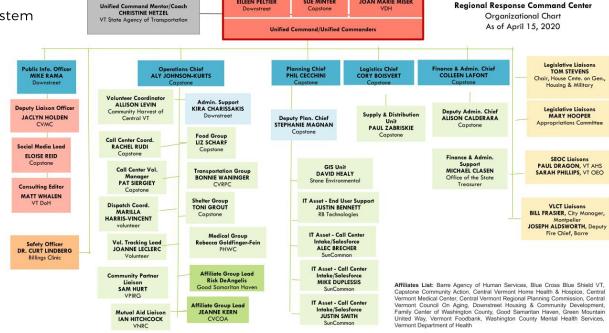
Incident Command System (ICS). derived from FEMA's National Incident Management System

Current Organizational Chart

Washington & Northern Orange Counties EILEEN PELTIER SUE MINTER JOAN MARIE MISEK **Regional Response Command Center** Organizational Chart As of April 15, 2020 Unified Command/Unified Commander

Service Area

Our region of focus mirrors Central Vermont Medical Center's service area which, includes Washington County & the Northeast region of Orange County, including the communities of Brookfield, Orange, Washington, and Williamstown.



About THRIVE

Central Vermont's Accountable Community for Health

Formed in 2017, THRIVE is a consortium of dozens of cross sector community organizations working together to optimize the health and wellbeing of our community through informed, collaborative, and innovative solutions. WNOC-RRCC was formed as an extension of THRIVE to utilize the power of the collaborative to assist and maximize the response of state and local efforts.

Involved Organizations

- Billings Clinic
- Capstone Community Action
- Downstreet Housing & Community Dev.
- Dept. of Health
- Dept. of Transportation
- Central Vermont Medical Center
- Central Vermont Community Harvest •
- Central VT Regional Planning
- Commission
- Central VT Home, Health, and Hospice
- Central VT Council on Aging
- Faith-based organizations
- Family Center of Washington County
- Good Samaritan Haven

- Green Mountain United Way
- Gusto's Bar
- HungerFree Vermont
- Morse Block Deli
- Mutual Aid Groups
- New England Culinary Institute
- People's Health & Wellness Clinic
- rB Technologies
- Stone Environmental
- Salvation Army
- SunCommon
- U-32 School
- Vermont Foodbank
- VT Natural Resources Council
- VT Public Interest Research Group
- Washington County Mental Health Services